**SRIDHAR J. SHARMA**

**Contact No.:** +91 -9731344997

**E-Mail:** sridhar.j.sharma@gmail.com

*~Aiming for leadership assignments in* ***Test Management*** *with a reputed organization to deliver solutions for complex technical requirements~*

**SENIOR IT PROFESSIONAL**

*~Striving to upgrade knowledge and practices to retain excellence in the professional brief~*

|  |  |
| --- | --- |
| **CORE COMPETENCIES**  **Test Management**  **Requirement Gathering**  **Software Testing (STLC)/UAT**  **SDLC**  **Quality Assurance/ Compliances**  **Test Case Design & Execution**  **Defect Tracking/ De-Bugging**  **Automation Framework Design & Implementation**  **Release Management**  **Change Management**  **Back-end/Database Testing**  **Stakeholder Management**  **MIS Reporting/Documentation**  **Client Relationship Management**  **Resource/Schedule Management**  **Team Management/Trainings**  **Service Delivery Excellence** | **PROFILE SUMMARY**   * ***ITIL V3 2011 Certified*** * **UNIX/C & AHM-250 Certified professional offering over 12 years of rich** experience in the areas of Project Execution & Software Testing majorly in the IT industry; ***domain expertise lies in Clinical Diagnostics Field*** * Resourceful in **handling all aspects of the STLC** involving documentation, setting up of test environment, test planning, creating test scripts/scenarios, and ensuring Test Coverage; proficiency **in SIT and UAT Test Phase Management while coordinating with multiple vendors and teams** * Well versed with Multiple Development Models like Waterfall, V, Iterative, Agile (Scrum) and Test Driven Development environment with **expertise in Web Application, Client Server and Web Service Testing** * Extensive **experience of environments requiring direct customer interaction** (during requirement gathering, effort estimation, testing phases & training) with focus on resolving issues & **achieving customer satisfaction;** well versed with the **Onsite-Offshore model** * Presently associated with **42Gears Mobility Systems Pvt. Ltd.;** gained extensive experience in Integrated Testing Environment covering Manual & Automation Testing Methodology while working with reputed organisations * Well versed **with the concepts of end-to-end project planning from** scope management, effort & cost estimation, change management, release management, risk analysis to quality management; demonstrated skills in **turning the project from critical to stable delivery and improving C-SAT ratings with a high Defect Removal Efficiency** * **An effective communicator with strong coordination, problem solving & analytical skills**; proven abilities in leading teams during the project phase, training & guiding team members and enabling knowledge sharing among the team |

**NOTABLE ACCOMPLISHMENTS ACROSS THE CAREER**

* Gained strong **Business Process Knowledge of Clinical Diagnostics** in all the departments of Laboratory Medicine & Blood Banking, along with other departments like Patient/Medical Records, Medical Reporting and Medical Documentations
* Demonstrated skills in resource forecasting, resource identification, resource on-boarding along with facilitating initial trainings for specific project requirements; involved in **capacity planning to fully utilize the potential of the team**
* Effectively managed QA teams comprising of both **Manual & Automation Testers (Functional and Performance Testing using QTP/RFT/Ration Robot/Load Runner)**

**AREAS OF EXPERTISE**

* **Mapping client's requirements and providing them best solutions** involving evaluation and definition of scope of project and finalization of requirements; allocating resources and guiding team members during the project phase
* Scheduling & **executing the Software Testing Life Cycle; conducting system study** and coordinating with team members for System Design & Integration, Application Maintenance, etc.
* Carrying out **Automation Feasibility & ROI of testing tools**; identifying & automating test cases, implementing Automation strategy for various types of releases
* Planning & coordinating the implementation and availability of **the QA Test Environments**; designing and executing test plans to ensure that business requirements and functional specifications are tested and fulfilled
* Creating test plans, test scenarios, test cases and test scripts/procedures for **carrying out Manual & Performance Testing at various stages in the SDLC;** handling Defect Tracking process involving Defect reporting and rectification
* Verifying change requests & defects; **documenting, tracking and communicating test plans, test results and unresolved problems;** updating Error Log / Suggestion Log and explaining system bugs to Programmers
* Participating in Status Review meetings with the team & other stakeholders/client to monitor project progress; generating various Reports to update the Senior Management about the project status
* Building and maintaining healthy **business relations with clients, ensuring high customer satisfaction matrices** by achieving delivery & service quality norms
* Leading and **monitoring performance of the team members for maintaining** excellence in the project operations; managing compliance to timelines specified and ensuring team members adhere to process guidelines

**WORK EXPEREINCE**

**Jun’10 to Sep’13: Accenture Services Pvt. Ltd., Bangalore as QA - Test Management**

**Highlights:**

* Demonstrated excellence in leading testing activities for multiple projects; efficiently managed up to 15 QA Engineers and was involved in test planning for Agile / Scrum and TDD
* Dexterously managed and reviewed Performance Test Phases and coordinated end to end testing with clients and client business teams;
* Involved in performing SOA / Web Service Testing using soapUI and handling Test Data Migration & Test Data Management.
* Responsible for managing the full life cycle delivery of the project and involved in Resource management including time and task tracking
* Handled Risk Management and accountable for:
* Tracking and monitoring project status and updating the same to Senior Management
* Interacting regularly with Project Stakeholders in understanding the key project scope, goals and deliverables
* Maintaining Project Customer Satisfaction Index at optimum
* Carrying out daily interaction with Customer Project Manager to share project status, highlight risks and identify suitable mitigation/contingency steps
* Facilitated Test management entailing test strategy, test planning and test approach to adhere to 3rd party vendors to match the time lines
* Administered Defect management and involved in designing the defect life cycle, priority/severity definition, tracking defect to closure; maintaining zero critical/major defects during entire Testing Life Cycle for seamless test phase schedules

**PREVIOUS EXPERIENCE**

|  |  |  |
| --- | --- | --- |
| ***Project Manager*** | ***42Gears Mobility Systems*** | ***Apr’ 14 to Aug’ 14*** |
| ***Team Lead/System Analyst*** | ***Accenture Services*** | ***June 10 to Sep’ 13*** |
| ***Senior Test Engineer*** | ***IBM India*** | ***Nov’ 06 to June 10*** |
| ***Senior Test Engineer*** | ***Oak Systems Pvt. Ltd.*** | ***Nov’04 to Nov’06*** |
| ***Test Engineer*** | ***Nitya Technologies*** | ***Feb’04 to Nov’04*** |
| ***Test Engineer*** | ***Software Business Solutions*** | ***Dec’01 to Feb’04*** |

**PROFESSIONAL QUALIFICATION**

**1998 B.Sc.** from Bangalore University

**Additional Qualifications/ Certifications:**

* AHM-250 Certified (Professional – Academy of Healthcare Management) in 2007
* ICD-9/ICD10 – IBM internal Training in 2008
* HIPAA – IBM internal Training in 2008
* HIPAA 4010/5010 - IBM internal Training in 2010
* Course in UNIX/C from Uttara Computers in 2000
* ITIL V3 Foundation
* **Diploma in Medical Laboratory Technology** from Karnataka State Council of Vocational Education in 1992

**TECHNICAL PURVIEW**

* Familiar with Test Management, Agile Methodology [TDD], Microsoft Visio, Mainframe/ AS400 Testing, Back-end/Database Testing, Mobile Device Management & Enterprise Mobility
* Well versed with Test Leadership, Full Life Cycle Testing, Web Application Testing, Rich Client Application Testing, Test Environments Management, SEPG/PQA, Adobe Photoshop, Microsoft Office Suite
* Expertise in Test Management, Test Automation, Microsoft Project Server, Microsoft Project, Web Service/SoapUI, Performance Testing, Rational Functional Tester, Rational ClearQuest, Rational Quality Manager, HP Quality Center & Defect Life Cycling

**PERSONAL DETAILS**

Date of Birth : January 27, 1975

Current Address : Bengaluru, India

Languages Known : English, Kannada, Telugu and Hindi

Location Preference : Bangalore/Hyderabad/Pune/Mumbai/Chennai/Coimbatore